



Council Tax 2019/20

Waverley's overall budget for 2019/20 is £13.2 million. Of this, £10 million is generated from the council's portion of Council Tax. We use Council Tax to provide more than 110 services and strive to maintain high quality facilities that meet the needs of our residents. This year, as part of our spending plans, we will:

- support the fantastic work provided by the voluntary sector with funding worth more than £687,000. Waverley provides financial support to a wide range of organisations including the Citizens Advice Bureau, Age UK, the Hoppa service, day centres and arts organisations
- continue work on the Brightwells regeneration scheme in Farnham, which will provide shops, restaurants, homes and a cinema, as well as a future income for the council
- invest in our parks and open spaces, playgrounds, car parks and leisure facilities
- keep improving our IT capabilities to enhance the customer experience and offer more online services, which can be accessed conveniently by residents on the go
- champion and promote local businesses through the implementation of our new Economic Development Strategy
- continue to invest in and develop our stock of nearly 5000 social homes which will provide an income of £28 million this year.

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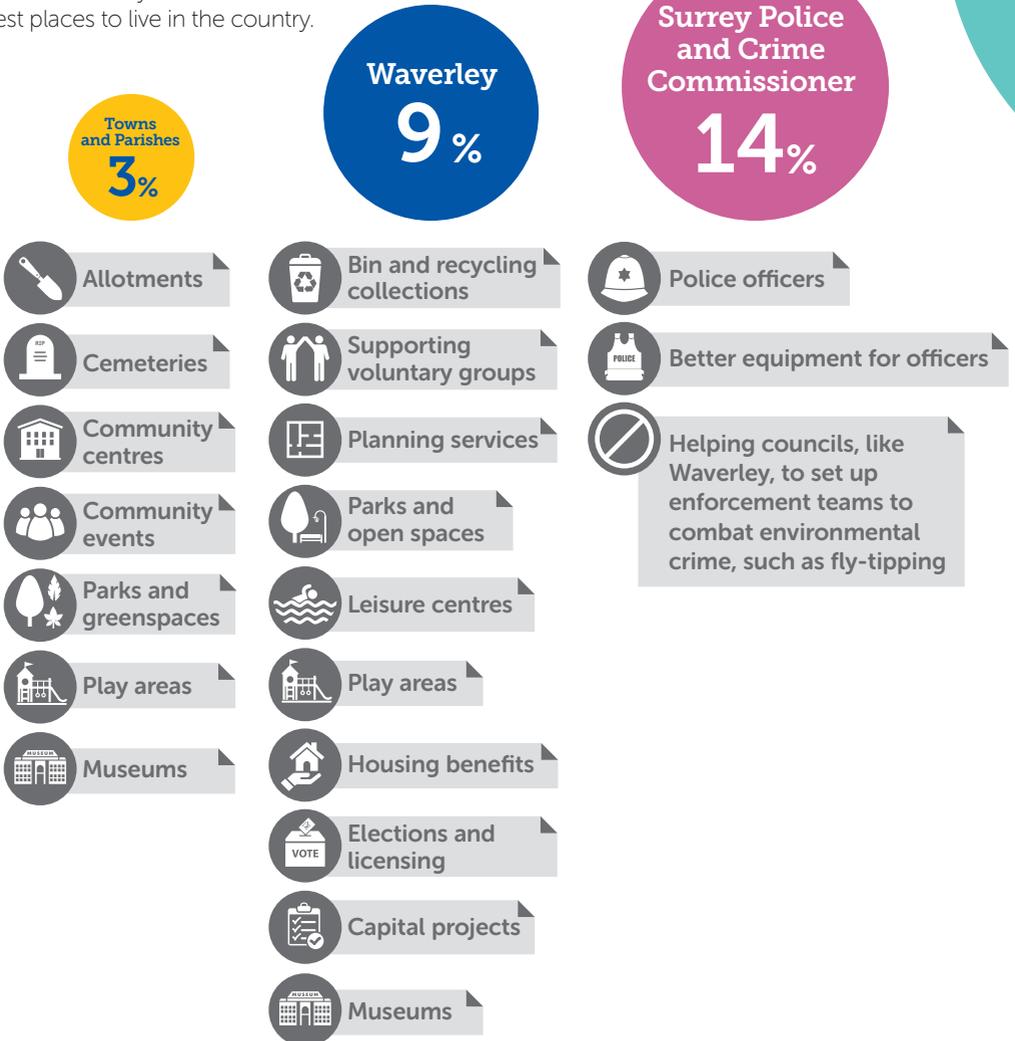


What does your Council Tax pay for?

Waverley Borough Council will generate £10 million from its portion of Council Tax in 2019/20

Waverley Borough Council works together with other organisations including Surrey County Council, the Surrey Police and Crime Commissioner and our town and parish councils to provide good quality services and facilities to residents. Together we strive to make Waverley one of the best and safest places to live in the country.

Although Waverley collects all your Council Tax, it only keeps 9%. The rest is split between our partners in order to fund the vast array of services delivered within the borough. Detailed information on the council's spending plans is available at: www.waverley.gov.uk/counciltax



Surrey County Council

74%



Schools and learning



Social care and health



Fire and rescue



Roads and transport



People, communities and culture



Environment, housing and planning



Business and consumers



Libraries

The future of council funding

Local authority funding has seen recent dramatic reductions in grants from central government. Despite this, Waverley has achieved a balanced budget for 2019/ 20 with no cuts to either our services or the financial support we give to the voluntary sector.

In future years we expect a growing funding gap and we will need to reduce our spending by over 25% over the next four years as government grants reduce to zero. We know that we can no longer rely solely on council tax to fund all of the services our residents need.

To help balance the books this year and in future we have:

- negotiated a new 8-year waste contract with Biffa, which will produce cost savings in real terms
- adopted a Community Infrastructure Levy, which will require developers to contribute infrastructure funding of around £40,000 for each new home built in the borough
- started a programme of business transformation projects that put the customer first and save money
- moved some cash into low-risk property investments for long-term rental income



Leisure in Waverley

We are committed to promoting better sporting and leisure opportunities for people of all ages and have agreed a new round of major investment. We have five leisure centres, located in Cranleigh, Farnham, Godalming and Haslemere, which offer swimming pools, gyms, sports halls, children's play facilities and much more. We also offer a wide range of services throughout the borough including:

Xplorer

Fun Free Family Challenge

Explore the park, find the markers, complete the challenge, have fun together.

For more information visit:

www.xplorer.org.uk

Free Swimming

Waverley residents aged below 8 or over 80 can swim for FREE at Waverley Borough Council leisure centres. Ask your local centre for more details.

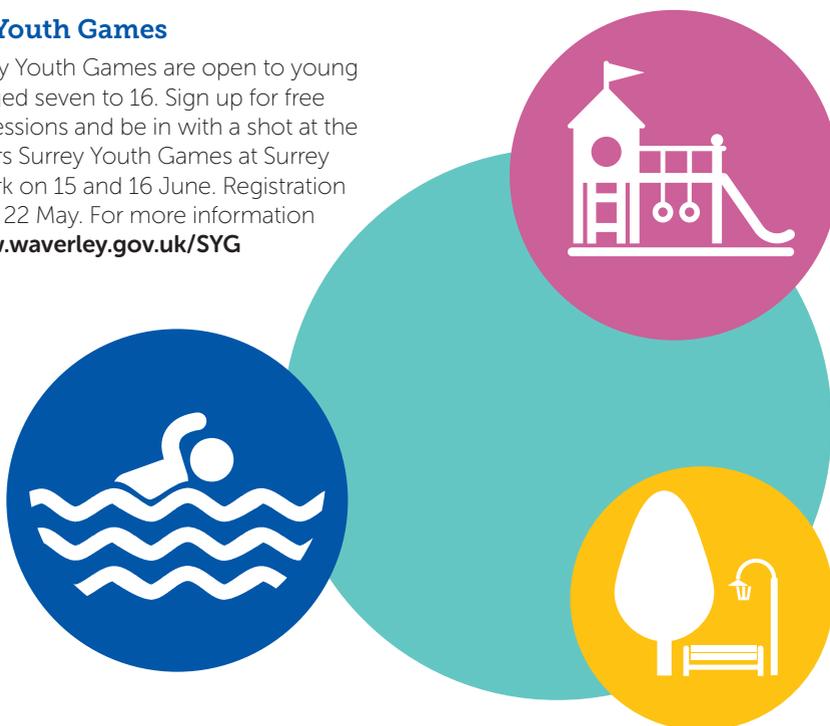
Surrey Youth Games

The Surrey Youth Games are open to young people aged seven to 16. Sign up for free training sessions and be in with a shot at the Specsavers Surrey Youth Games at Surrey Sports Park on 15 and 16 June. Registration closes on 22 May. For more information visit: www.waverley.gov.uk/SYG

Walks for Health

Walks for Health are your opportunity to enjoy your local environment whilst meeting other people. Walks take the pace of the slowest person, but the aim is to increase your heart rate and get you active. Walk locations include Cranleigh, Farnham, Godalming and Haslemere.

For more details on all our leisure services visit: www.waverley.gov.uk/leisure



Services for Older People in partnership with Waverley

The council delivers its own services and works with local partners to enable people to remain independent at home and maintain a high quality of life as they get older.

Careline Personal Alarm

Help at the touch of a button 24/7, 365 days a year. Try Careline free for the first month, then from just £4.40 a week.

Tel: **01483 523535**

Community Meals Service

Freshly cooked nutritious hot meals delivered along with a friendly, caring visit. Afternoon tea and frozen weekend meals are also available.

- Godalming area Tel: **07771 805414**
- Farnham area Tel: **01252 727280**
- Cranleigh area Tel: **01483 277155**
- Haslemere area Tel: **01428 648716**

Guildford and Waverley Care and Repair

The Care and Repair Home Improvement Agency helps home owners and private tenants who need to adapt or improve their homes.

Tel: **01483 523401**

Free Falls Prevention Advice

Free sessions are held at venues around the borough offering practical advice on exercise, hydration, medication, community alarms, footwear and home hazards.

Tel: **01483 444476**

Hoppa Community Transport

Do you need help getting to the shops, hospital, GP surgery, the community centre or visiting friends and family? Hoppa helps people who live in the four main towns and the surrounding villages get out and about.

Tel: **01428 681701**

Community Centres

Meet new people, try new activities, get your hair done or simply come for a bite to eat.

- The Clockhouse, Milford
Tel: **01483 420668**
- Rowleys Centre for the Community, Cranleigh Tel: **01483 277155**
- Brightwells Gostrey, Farnham
Tel: **01252 725330**
- Farncombe Day Centre
Tel: **01483 426685**
- Haslewey Community Centre, Haslemere
Tel: **01428 648716**

See information about all our services on our website:

www.waverley.gov.uk/Olderpeople



Waste and Recycling

Garden Waste

Did you know we offer a fortnightly garden waste collection service? This waste is made into compost for agricultural use.

The service costs £65 for a year's collections with a one-off charge of £20 for the bin. Contact us on **01483 523 524** or visit www.waverley.gov.uk/gardenwaste

You can now renew your annual subscription online



Single Use Plastic

Plastic pollution can have a serious impact on the environment, entering the ocean and potentially harming marine wildlife. There are simple steps that we can take to cut down how much we use. The council supports any plastic-free initiatives and campaigns for plastic reduction at both local and global levels.

If you can't avoid single use plastic, then make sure you recycle all the plastic that can be accepted in your household blue recycling bin. In Waverley, clean and dry plastic pots, tubs, trays and bottles can be recycled. For more information on plastic reduction visit: www.waverley.gov.uk/SUP



Dry Mixed Recycling

On average Waverley residents recycled a wonderful 59% of their household waste last year, but it is possible to recycle up to 80%. Always try to follow the 3 'R's:

1. Reduce your waste
2. Reuse what you can
3. Recycle everything that is accepted in the blue household bin.

Recycling is easy, just make sure your items are clean and dry before placing in the bins and never contaminate – it can cause an entire lorry load of otherwise good recycling to be rejected. For more information visit: www.waverley.gov.uk/DMR



Local Authority Building Control

Added reassurance for your building work

Our highly skilled Building Control team monitor building works in order to maintain compliance of the design, construction and alterations to buildings; and to ensure the health and safety for people in and about those buildings.

- Our team works with your experts including architects, builders and structural engineers.
- Our surveyors are knowledgeable, responsive and solution focused; ready to help drive the project forward.
- We are local, meaning we react to your on-site needs with our same day inspection service, and we have an excellent understanding of the ground conditions that could affect your project.
- We develop great relationships with our clients and have strong relationships with construction experts in the area.



An essential service

Don't run the risk of being unable to sell your property because you do not have a Completion Certificate. Protect your investment and ensure the future of your project by instructing Waverley Building Control team to work in partnership with your architect and builder. The earlier you get us involved in your project, the smoother it will be.

Tel: **01483 523323** or visit
www.waverley.gov.uk/buildingcontrol



Do you need a garage?

Waverley residents can take advantage of garages available in their area right now from just £14.43 a week.

Email garages@waverley.gov.uk or visit
www.waverley.co.uk/garages



Register to vote

Voters in Waverley will be going to the polls on 2 May 2019 to elect all 57 Borough Councillors. Councillors make decisions about local issues including planning, waste collections, parks and housing. Town and parish council elections will be held at the same time. If you are already registered, you will receive a poll card in April.



If you are not registered, you won't be able to vote. Not being on the register could also harm your credit rating.

Registering is quick and easy. You can do it online at www.gov.uk/register-to-vote (have your national insurance number handy).

You will also need to register if you have moved recently. 16 and 17 year-olds can register, ready to vote when they turn 18.

The last date for registering to vote for the May elections is 12 April.

To contact the elections team please email: electoral.services@waverley.gov.uk or call 01483 523116.

You can sign up to our Elections 2019 Newsletter at: www.waverley.gov.uk/elections2019

Contact us

Waverley Borough Council,
The Bury's,
Godalming,
Surrey,
GU7 1HR
01483 523 333

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-  instagram.com/yourwaverley