

Rent performance report 2009/10

☺ on target

☹ up to 5% off target

☹ more than 5% off target

Ref		Description	What is Good Performance?	07/08 Outturn	08/09 Outturn	Target	April – June 2009	July – September 2009
LH01 a	☹	Percentage of estimated annual rent debit collected	Higher is better	98.60	98.43%	98.60%	24.69%	51.13%
LH01 b	☺	Total current tenants rent arrears as a percentage of the total estimated gross debit	Higher is better	0.98%	1.14%	1.05%	1.15%	1.17%
LH01 c	☺	Total former tenants rent arrears as a percentage of the total estimated gross debit	Lower is better	0.55%	0.41%	0.50%	0.41%	0.43%
LH02 a	☹	Percentage of tenants with more than 7 weeks arrears	Lower is better	2.04%	2.41%	2.00%	1.95%	2.39%
LH02 b	☺	Percentage of tenants in arrears who have been served with a Notice Seeking Possession (NSP).	Lower is better	8.57%	9.55%	8.00%	2.86%	1.84%
LH02 c	☺	Percentage of tenants evicted due to rent arrears	Lower is better	0.14%	0.06%	0.20%	0.00%	0.04%