

INTERIM PERFORMANCE SUMMARY – WAVERLEY COMMUNITY PARTNERSHIP ORGANISATIONS 2009/10

ORGANISATION	GRANT AWARD 2009/10 (£)	IMPACT OF WAVERLEY COMMUNITY PARTNERSHIP FUNDING (3-5 notable achievements)	PROGRESS MADE SEEKING OTHER SOURCES OF FUNDING	SUMMARY OF COMMENTS FROM COUNCILLOR REPRESENTATIVE (marked ♦) & LINK OFFICERS (marked ►)
Day Centres				
Rowleys (Age Concern Waverley)	48,400	<ul style="list-style-type: none"> • Average number of client visits per week 250-350. • Continue to provide subsidised services, companionship, healthy meals, access to advise and leisure activities. • Feast days held 6 times a year plus special barbeques. • Alzheimer's drop-in is particularly successful & members will be joining in the new age curling. • Monthly sessions run by Citizens Advice have been welcomed by clients. • New flexible hours for lunches have been successful. 	<p>Secured funding 2010/11 for Handyman scheme from Surrey Supporting people which has previously been supported from the Waverley Community Partnership.</p> <p>Secured £700 from Lottery for Fit as Fiddle project – healthy eating for men, chair-based exercises, new age curling & exercise & yoga for men.</p> <p>Applied to Chamber of Trade, David Mann & Sons, Rutland Group, Cranleigh League of Friends – only success was Wings & Wheels.</p>	<ul style="list-style-type: none"> ♦ Suffered from a general perception that it has closed due to redevelopment of Rowlands House but staff have worked hard to encourage more visitors. ► Recognise the need to attract a younger client base. ► Concerns about the impact of the demolition of Rowlands House & development of the site on Rowley's operations. Officers continue to work with ACW to address concerns. ► Concerns about the impact of the new Vetting & Barring arrangements on retaining & recruiting volunteers.
Age Concern Farncombe	48,127	<ul style="list-style-type: none"> • Approximately 350 Members, serve an average of 31 lunches per day. • Members having lunch and using their own transport has increased in the last 6 months. • Entertainment & outings are well supported and valued by clients. • Respond to client suggestions for new services – these have included introduction of homemade soup, new activities etc. 	Awaiting information from organisation.	<ul style="list-style-type: none"> ► increasing number of clients having lunch & using transport but having difficulty in recruiting enough volunteers. ► Focussing on supporting increasingly elderly & frail clients rather than trying to attract new, younger customers. ► Concerns about the impact of the new Vetting & Barring arrangements on retaining & recruiting volunteers.
Age Concern Haslemere & District	47,210	Awaiting information from organisation.	Awaiting information from organisation.	<ul style="list-style-type: none"> ♦ Member comments to follow ► Number of clients remains

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				<p>consistent.</p> <ul style="list-style-type: none"> ► Some governance issues to address & officers have signposted ACH to support for Trustees offered by Surrey Community Action. ► Concerns about the impact of the new Vetting & Barring arrangements on retaining & recruiting volunteers.
Brightwells Gostrey Centre	45,835	<ul style="list-style-type: none"> • 180-200 Members, serve an average of 40-45 lunches per day. • Exercise classes have improved clients' mobility. • Computer classes enabled clients to keep in touch with relatives. • Intend to offer a wider variety of food by opening a café in the future. 	Awaiting information from organisation.	<ul style="list-style-type: none"> ♦ Member comments to follow ► Suffering from its proximity to the East Street site. ► Current premises tend to hinder efforts to make the centre more attractive as a drop-in facility for younger customers. ► Concerns about the impact of the new Vetting & Barring arrangements on retaining & recruiting volunteers.
The Clockhouse	49,000	<ul style="list-style-type: none"> • Awaiting information from organisation 	Awaiting information from organisation	<ul style="list-style-type: none"> ♦ Member comments to follow ► Comment to follow
Age Concern Waverley	36,000	<ul style="list-style-type: none"> • 1,932 individuals used service in 6 months. • Local Directory published in June for Farnham. • Working in partnership with Farnham Assist Outreach service which is held every Thursday. • Improved communication links with Waverley social care teams, careline & occupational therapists to provide the Handyman scheme. 	<p>Secured funding 2010/11 for Handyman scheme from Surrey Supporting people which has previously been supported from the Waverley Community Partnership.</p> <p>Secured £700 from Lottery for Fit as Fiddle project – healthy eating for men, chair-based exercises, new age curling & exercise & yoga for men.</p>	<ul style="list-style-type: none"> ♦ Increased efforts to ensure residents are more aware of services available. ♦ Working more closely with other day centres in borough. ♦ Handyman & Information Service of huge benefit. ► Concerns about the impact of the demolition of Rowlands House & development of the site on Rowley's operations.

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		<ul style="list-style-type: none"> Direct referrals for the gardening service through Farnham & Godalming social care team. 	Applied to Chamber of Trade, David Mann & Sons, Rutland Group, Cranleigh League of Friends – only success was Wings & Wheels.	Officers continue to work with ACW to address concerns. ► Concerns about the impact of the new Vetting & Barring arrangements on retaining & recruiting volunteers.
Local Economy & Services				
Enterprise First	4,658	<ul style="list-style-type: none"> 33 1:1 sessions, 14 telephone advice sessions, 25 workshops, 231 subscribers to newsletter & information portal. Continue to run Blackwater Valley Business Network. Planning an 'Ask the Expert' event in Waverley for 30 organisations. 		►
Surrey Community Action – Village Halls Adviser Post	2,000	Information to follow	Information to follow	►
Citizens Advice Waverley	227,823	Information to follow	Information to follow	♦ Member comments to follow ►
Cranfold Job Seekers Club	1,000	Information to follow	Information to follow	♦ Continuing to work hard and number of clients are increasing. ►